



# Communication and Cultural Sensitivity

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Workshop for  
Dillard/CU Collaboration

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# Workshop Goals

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- Explore meanings and aspects of communication and cultural sensitivity
- Generate ideas for fostering cultural sensitivity through communication



# Profile of an Ideal Participant

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- Optimistic
- Open-minded
- Mindful
- Engaged
- Empathetic
- Disclosive
- Eager to learn
- Aware of time
- Authentic
- Introspective
- Participative
- Respectful



# What is Communication?

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processes that humans use to  
share meaning with one another



# Sensitivity

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awareness of the needs and  
emotions of others



# What is Culture?

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- Distinctive system
- Patterned way of living
- Complex frame of reference
- Multidimensional



# Dimensions of Culture

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- Values
- Traditions
- Beliefs
- Norms
- Practices
- Symbols



# Categories of Culture?

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# Wrap Up

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- Summary
- Plans for follow up (individual)
  - Letter to self
  - Buddy system
  - Other ideas?
- Conclusion