

APPM 4/5560 Markov Chains

Fall 2009, Some Review Problems for the Final

1. Consider a two-server queueing process where customers arrive according to a Poisson process with rate λ , and go to either one of two servers if they are available. If both servers are busy, the customers form a single queue where the person at the end of the line will go to the next available server.

Suppose that each server takes an exponential amount of time with rate μ to serve a customer. If we model this as a birth-and-death process, what are the birth and death rates?

2. Suppose that in an M/M/1 queue, the customer arrival rate is 3 per minute. Find the service rate so that 95% of the time the queue will contain less than 10 customers.
3. Sal the barber has a shop that can hold up to 3 customers, including the one being served. Excess customers get turned away. If customer interarrival times are exponential with rate λ , and Sal, as the only worker in the shop can serve people at a rate that is exponential also with rate λ , find the expected number of customers in the shop.
4. For an M/M/1 queue in equilibrium with interarrival rate λ and service rate μ , find the expected time between two consecutive times the queue is empty.
5. Consider a Poisson process $\{N(t)\}$ with rate λ with rate λ for some $\lambda > 0$.

Does this process have a stationary distribution? If so, find it. If not, explain why it does not.

6. Suppose that d particles are distributed into two cells. A particle in cell 1 remains in that cell for a random length of time that is exponentially distributed with rate λ before moving to cell 2. A particle in cell 2 remains in that cell for a random length of time that is exponentially distributed with rate μ before moving to cell 1. The particles act independently of each other. Let $X(t)$ denote the number of particles in cell 2 at time $t \geq 0$. The $X(t)$ is a birth-and-death process on $\{0, 1, 2, \dots, d\}$.
 - (a) Find the birth-and-death rates.
 - (b) Find the stationary distribution for $X(t)$.
 - (c) When the system is in equilibrium, find $E[X(t)]$.

7. For the M/M/1 queue, find the mean queue length in equilibrium

- (a) "from scratch"
- (b) using the formula I derived for the M/G/1 queue that is posted on Monday Dec 7th

8. A very important "balance flow" equation in queueing theory is

$$L = \lambda W$$

where L is the mean queue length in equilibrium, λ is the customer arrival rate, and W is the average time spent by a customer in the system.

Verify this balance equation for the M/M/1 queue by computing W "from scratch".

9. Determine the mean waiting time for a customer in an M/M/2 system when $\lambda = 2$ and $\mu = 1.2$. Compare this with the mean waiting time for a customer in an M/M/1 system with $\lambda = 1$ and $\mu = 1.2$. Why is there a difference when the arrival rate per server is the same in both cases?
10. Consider the M/G/1 queue, where the service times have a $\Gamma(2, \nu)$ distribution. Assume the system is in equilibrium.
 - (a) What is the probability that an incoming customer has to wait for service?
 - (b) What is the expected queue length in equilibrium?
11. Consider a simple M/M/1 queue with arrival rate λ and service rate μ . Find the distribution of the number of customers who arrive while a given customer is being served. Assume the queue is in equilibrium.
12. Consider an M/M/s queue in equilibrium with the normal arrival and service rate parameters λ and μ . Let L be the mean number of customers in the system and let L_0 be the mean number of customers in the system waiting for, but not undergoing, service.

One can show (but you don't have to) that

$$L_0 = \frac{\pi_0}{s!} \left(\frac{\lambda}{\mu} \right)^s \frac{(\lambda/s\mu)}{(1 - \lambda/s\mu)^2}$$

Relate L and L_0 . That is, fill in the question mark in

$$L = L_0 + ?$$